

LBT 109: Becoming The Manager Everyone Wants to work For

As a shop owner you have undoubtedly gone through years of technical training. One thing that is often overlooked when it comes to training is how to become a better manager. Having good management skills is just as important to your shops survival as your technical skills. Using real world techniques, AVI can help you gain excellent people skills that will directly increase your profit margins and make life as a shop owner more rewarding.

AMI approved instructor George Witt implements a great system that allows your employees to succeed. He will show you when, how, and why to execute change in your shop. George also explains how to get your people to do what you want them to do and avoid pitfalls with employee issues. With this program you can learn how to mold a winning employee and improve your shops efficiency and profitability.

Let's face it, if your employees aren't happy it will effect your customer satisfaction and your own happiness as a shop owner. Get the training you need to keep your employees and customers happy.

Runtime: 73 minutes

Topics Covered

- Class Introduction & Overview
- The Basics Of Managing People
- Systems & Changes
- Things You Do and Things You Don't
- Team Building and Empowerment
- George's Top Ten



Supplements

- Testing Resources
- Manual
- Videos
- Discussion Forum
- Certificate